



Conway Police Department Annual Report 2019



Conway, Arkansas





Conway Police Department – 2019 Annual Report

This document is a report of not only crime statistics but activities and services conducted by the police department in the protection and service to the citizens of this community. While this is a comprehensive report of services required, it does not include the many incidents of police personnel assisting members of the community that did not result in a report filed or arrest made. This report is encouraging considering the ever increasing demand on police services by a growing community and the high turnover rate experienced in the Communications Center and Patrol Division. In 2019, we experienced a 9% turnover rate in sworn officers and a 27% turnover rate in the Conway Emergency Operations Center including two dispatchers who transferred to other positions within the Police Department.

In 2019, there was a 11% decrease in Violent Crimes and a 20% decrease in Property Crimes. Special Operations / Traffic Unit worked thirty-eight (38) special events resulting in 1,499 total man-hours. Officers worked eleven (11) additional events compared to 2018 accumulating a 12.8% increase in man-hours worked. SWAT reported being utilized forty-five (45) times in 2019 for incidents ranging from Narcotics search warrants to barricaded suspects. The Crime Suppression Unit (CSU) spent 202 hours patrolling city parks and 399 hours working special events. In addition, they made a total of 443 arrests in 2018. The Investigations Division worked a total of 2,500 cases, a 12.9% decrease from 2018. However, the Narcotics section increased their cases by 24% for a total of 790 cases in 2019. Department wide, there were 4,852 adult arrests and 269 juvenile arrests made in 2019. This is a 0.25% decrease in adult arrests and a 26% decrease in Juvenile arrests when compared to the previous year. Conway Emergency Operations Center processed 81,939 calls for service, which is a 2% increase from 2018. There were 26,117 Emergency 911 calls received, which is a 28.7% decrease compared to the previous year. The average response time for Patrol Officers for Priority 1 calls from Dispatch to Arrival was 4:41 minutes. Animal Welfare Unit reported a total intake of 1,304 animals, a total of 697 adoptions and rescues, and 2,510 licenses issued. The rate of euthanized animals stayed the same in 2019 as in 2018 at 22% and a total of 1,268 citations and warnings were issued. There was a total of 23,232 hours of training for officers in 2019; these hours included Basic Police Academy Training, K9, SWAT, and Field Training. A new Program Highlight features the Drone Team who flew 21 missions to assist Narcotics and Patrol. We also started a Wellness/Mentor Program to assist employees with their overall health and wellness and new officers with their adjustment to a career in law enforcement.

The members of the Conway Police Department are dedicated professionals proud to serve and protect our community.

Chief Jody Spradlin

Violent Crimes, overall, experienced a 11% decrease from 2018 to 2019. There were 262 violent crimes reported in 2019 versus 293 violent crimes reported in 2018. The violent crimes in Conway for 2019 are broken down as follows:

- There was a 67% decrease in Murders with 2 reported in 2019 and 6 reported in 2018.
- There was a 12% decrease in Rapes with 37 in 2019 and 42 reported in 2018.
- There was a 9% decrease in Robberies with 51 in 2019 and 56 reported in 2018.
- There was a 9% decrease in Aggravated Assaults with 172 in 2019 and 189 reported in 2018.

Property Crimes, overall, experienced a 20% decrease from 2018 to 2019 with 1,695 property crimes reported in 2019 versus 2,131 property crimes reported in 2018. The Property Crimes in Conway for 2019 are broken down as follows:

- There was a 29% decrease in Burglaries with 175 in 2019 and 245 reported in 2018.
- There was a 21% decrease in Thefts with 1,413 in 2019 and 1,793 reported in 2018.
- There was a 10% increase in Motor Vehicle Thefts with 100 in 2019 and 91 reported in 2018.
- There was a 250% increase in Arsons with 7 in 2019 and 2 reported in 2018.

The below table depicts reported incidents over the past eight years. This reflects that while the population in Conway has risen significantly, there has been no significant rise in crime.

Crime Statistic's Comparison for 2012 through 2019

	2012	2013	2014	2015	2016	2017	2018	2019
Murder	0	1	1	2	5	1	6	2
Rape	27	23	26	26	35	25	42	37
Robbery	80	51	62	85	89	63	56	51
Burglary	395	371	395	394	343	315	245	175
Theft	1,849	2,242	2,311	2,482	2,379	1,797	1,793	1,413
Motor Vehicle Theft	94	102	141	149	186	144	91	100
Estimated Population	62,430	63,500	64,500	64,980	65,300	65,800	65,782	66,426

ADMINISTRATION DIVISION

The Administration Division consists of 3 sworn officers and 31 non-sworn who are assigned to the following sections: Office of Professional Responsibilities, Conway Emergency Operations Center, and the Animal Welfare Unit. The following Administration Division statistics were reported for 2019:

- The Conway Emergency Operations Center processed a total of 81,939 telephone calls in 2019. Of those, 26,117 were 9-1-1 calls and 55,822 were non-emergency administrative calls. This is an average of 224 calls per day and an increase of 2% from 2018. Of 9-1-1 calls processed by the Conway Emergency Operations Center, 98.55% of those calls were answered within 10 seconds, 99.61% were answered within 20 seconds, and 99.91% were answered within 40 seconds.
- Animal Welfare impounded 1,304 animals in 2019 as compared to 1,385 in 2018. Dogs/Cats adopted or placed at a rescue center during 2019 were 697, a 3.7% decrease over 2018's 724. Conway residents purchased 2,510 dog and cat licenses during 2019, a 10.7% decrease from the 2,811 licenses the year before. These licenses along with half of the adoptions fees brought in \$41,632 in 2019 as compared to \$43,213 in 2018. These funds allow for the spay/neuter account to continue with healthcare needs of shelter animals. (There is different licensing fee based on altered or unaltered animals.) The euthanasia rate for dogs/cats brought into the Conway AWU was 22% in 2019, the same as it was for 2018. This percentage rate is well below the national rate of 65%. The adoption/release to rescue rate for dogs/cats brought into the AWU in 2019 was 46% as compared to 53% in 2018. The national adoption rate is 25%. AWU officers issued 1,268 warnings and citations in 2019, a decrease of 36.9% from 2018. Calls for Service increased by 4.7% in 2019, with 2,977 compared to 2,843 in 2018.

PATROL DIVISION

The Patrol Division consists of 83 sworn officers and 2 non-sworn. The following statistics were reported for 2019:

- Patrol Division has 16 pillars of training that each officer must complete. As of the end of 2019, the Patrol Division has maintained a 94% completion ratio for the 16 training courses which include Naloxone Training, Basic Crime Scene Processing, Emergency Vehicle Operations, Standardized Field Sobriety, and Diffusion/De-escalation.
- Patrol Officers worked approximately 31 hours of DWI Enforcement and 114 hours of Seat Belt Enforcement. This resulted in 352 vehicle stops, 80 no seat belt citations, 15 no insurance citations, 2 citations for no child restraint, 41 speed citations, 3 fugitive apprehensions, and 3 DWI arrest..
- There were 4,852 adult arrests made in 2019 in comparison to 4,864 in 2018; a 0.25% decrease. There were 269 juvenile arrests in 2019 in comparison to 363 juvenile arrests in 2018 resulting in a 26% decrease.

- Patrol reported 30 police pursuits, up from 20 in 2018, which constitutes a 50% increase. They also worked 2,412 accidents along with 983 Private Property Accidents in 2019 resulting in a total of 3,395 accidents worked. This represented a 0.05% decrease from 2018.
- 110 DWI/DUI arrests were made in 2019 in comparison to 148 in 2018- a 26% decrease. 148 No Seat Belt citations were issued, a 73% decrease from the 411 citations issued in 2018. 34 No Child Passenger Restraint citations were issued matching the 50 issued in 2018 which constitutes a 32% decrease.

Special Weapons and Tactics (SWAT)

SWAT reported being utilized forty-five (45) times in 2019. Forty-four (44) callouts were for Narcotics operations with three including CID. One callout was for a barricaded suspect but was resolved prior to SWAT arrival. On six of the callouts, the drone was utilized for intelligence prior to arrival or during entry.

Each SWAT officer averaged 312 hours of training throughout the year. Four officers attended the ATOA conference and classes for a total of 96 hours of training. The unit as a whole accumulated 4,644 hours of training.

Crime Suppression Unit (CSU)

CSU has three patrol officers and one supervisor. They made 204 felony arrests, 127 misdemeanor arrests and 112 warrant arrests for a total of 443 arrests in 2019. They recovered 1 stolen vehicle and seized \$5228 in US Currency. Officers spent 202 hours patrolling city parks as well as working 399 hours working special events.

INVESTIGATIONS DIVISION

The Conway Police Department Criminal Investigation Division consists of 24 sworn officers and 7 non-sworn who are assigned to Investigations, Narcotics, Narcotic K9, Property and Evidence, Records, and COMPSTAT. The following CID statistics were reported for 2019:

- Criminal Investigations worked a total of 2,500 cases, a 12.9% decrease from 2018. Narcotics reported 790 cases opened a 24% increase, 2018; \$865,775.50 worth of illegal drugs seized, a 5% decrease compared to 2018; and 60 search warrants served, a 57.8% increase compared to 2018.
- The K-9 Unit was utilized 200 times throughout the year for vehicle searches, building searches, and narcotic searches. The Unit seized a street value of \$285,362 in illegal narcotics in 2019, a 23.7% decrease from 2018. They also performed 27 public demonstrations throughout the year for schools, civic groups, and other community events, an 8% increase from 2018.
- Evidence and Property received 4,522 items in 2019, of which 1,818 were transported to the Arkansas State Crime Laboratory for processing. 1,928 items were destroyed per court order and 219 items were processed and released to the owner. 1,137.5 pounds of prescription drugs were taken in for disposal. In June, 865 pounds of illegal drugs and drug

paraphernalia were taken to the Clean Harbor Incineration Facility to be incinerated.

- The Records Section processed 10,575 incident reports, 3,420 collision reports (1,008 collision reports processed in RMS and 2,412 reports processed in eCrash), 8,295 citations (4,377 citations processed in RMS and 3,918 citations processed in eCite), and 9,296 warnings (677 warning citations processed in RMS and 8,619 warning citations processed in eCite) for 2019. Records Section also entered 496 citations issued by the UCA Police Department.

Program Highlights

❖ Text A Tip

Due to the enormous popularity of text messaging, the Conway Police Department continued to utilize state of the art technology to receive crime tips via text message and through WebTips. This service is 100% anonymous. The technology routes messages through a server that encrypts cell phone numbers before they get to police. The technology also allows investigators to securely reply back to the cell phone without compromising the tipster's identity. In 2019, we received 215 tips regarding drug activity, suspect identification, and numerous other items of interest to our department.

❖ Drug Take Back Program

Conway Police Department maintains a permanent drop box for citizens to dispose of their unused prescription drugs. In 2019, 1133.5 lbs. of prescription medications were collected and disposed of safely through this program.

❖ CPD Drone Team

In 2019 the CPD Drone Team consisted of 4 pilots, including 3 Detectives and 1 Sergeant. All pilots obtained/maintained an FAA Part 107 UAV Pilot's license and are registered pilots with the FAA. In addition to the initial training for the pilot's license testing, each pilot conducted a minimum of three training flights per quarter. Training flights include mock scenarios of tracking both vehicles and humans, surveillance on structures, and basic flight mechanics.

The team flew 21 live missions in 2019. These missions included numerous deployments with the SWAT Team both prior to SWAT deployments (for location intel) as well as during SWAT deployments (to monitor potential flight by suspects during SWAT approach). The team also deployed on several occasions for the Narcotics Division to help gather intel on potential drug traffickers in areas that were not easily accessible for officers on the ground. Other missions included assisting Patrol Officers with attempts to locate suspects who had fled from officers as well as lost/missing persons.

SUPPORT DIVISION

The Support Division consists of 15 sworn officers and 5 non-sworn who are assigned to the following sections: Fleet Maintenance, Training, School Resource Officers, Warrants, and Information Technology. The following Support Division statistics were reported for 2019:

- Fleet Maintenance received seven (7) new Chevrolet Tahoe police vehicles which were fully equipped for service in 2019. Officers and employees put over 1.3 million miles on the police department fleet, over the course of the year. In addition, CPD donated one (1) 2006 Dodge Stratus to charity. Total money collected from sales of miscellaneous items on Public Surplus totaled \$2,130.
- The Training Unit reported a total of 23,232 hours of training in 2019, a 10.3% increase from 2018. These hours included Basic Police Academy training, K-9, SWAT, and Field Officer Training along with other specialty classes such as Crime Scene Technician, School of Law Enforcement Supervision, Drug Recognition Enforcement Officer, and Instructor Development.
- Warrant Officers totaled 3,486 warrants served in 2019 (a 125% increase). They also spent 547 hours conducting prisoner transports throughout the state with 23,552 total miles driven (a 54% decrease). Warrant Officers spent 207 hours acting as Conway District Court bailiffs (a 239% increase), conducted 550 applicant fingerprints (a 165% increase), and processed 204 recalled warrants (a 78% decrease). Total number of warrants served by officers in the Conway Police Department was 5,053 warrants (a 35% increase). Total number of warrants issued in 2019 was 5,578 (a 90% increase.)
- The Network Systems Administrator successfully implemented WatchGuard body cameras and WatchGuard in-car cameras for Conway Police Department. A total of 75 body cameras and 13 in-car camera systems were deployed and are in use. He also replaced 20 computers at Conway Police Department, 7 computers at the Conway Emergency Operations Center, and 1 computer at the Conway Animal Welfare Unit. He installed 15 new laptops and 7 Cradlepoint modems in the new 19xx PD mobile units. The Cradlepoint modems will allow a faster network connection than the older Rocket Modems. 8 of the laptops replaced older laptops that were going out of warranty in existing units. As of 12/31/19, there are no active windows 7 machines left in use. This is crucial, since Windows 7 support ends Jan 14th. All active Windows 7 systems were either upgraded to Windows 10 or replaced with new systems running Windows 10. He assisted the Department of Information and Technology with the migration of all Conway Police Department email to Office365. This transition will provide an updated email platform, as well as enhanced security. He also assisted Training Officer Thomas Knopp and the Department of Information and Technology with getting the Conway Police/Conway Fire training facility network up and running, as well as cameras in place and functional as well. In addition, there were 395 logged helpdesk requests that were completed for 2019.



**Conway Police Department
Sworn Turnover Rate 2014-2019**

Year	Auth. Sworn Officers	Officer Departures	Officer Turnover Rate
2014	117	9	8%
2015	117	13	12%
2016	127	11	9%
2017	127	10	8%
2018	127	16	13%
2019	127	11	9%



**Conway Communications Center
Turnover Rate 2013-2018**

Year	Auth. Sworn Dispatchers	Departures	Dispatch Turnover Rate
2014	22	3	14%
2015	22	4	19%
2016	22	11	50%
2017	22	7	32%
2018	22	6	27%
2019	22	6	27%



**SWORN MANPOWER DISTRIBUTION
BY RACE-GENDER-RANK**

	Chief	Major	Lieutenant	Sergeant	Officer	Total	Percentage
WM	1	3	9	11	71	95	74.80%
WF		1		3	14	18	14.17%
BM			1		9	10	7.87%
BF							
NAM							
NAF							
HM					2	2	1.58%
HF					2	2	1.58%
Vacant							
TOTAL	1	4	10	14	98	127	100%



**NON-SWORN MANPOWER DISTRIBUTION
POLICE, ANIMAL WELFARE, CEOC**



	FT	PT	Total	Percentage
WM	8	1	9	19.14%
WF	26	0	26	55.32%
BM	0	0	0	0%
BF	6	0	6	12.77%
NAM	0	0	0	0%
NAF	0	0	0	0%
HM	0	0	0	0%
HF	0	0	0	0%
Vacant	6	0	6	12.77%
TOTAL	46	1	47	100%

PERSONNEL STRENGTH CHART
Effective 12/31/2019

PART I--SWORN-FT

Authorized Sworn	127
On Hand (authorized minus vacancies)	127
Physically Available for Duty @ CPD (authorized minus vacancies and activated officers)..... 1 Activated	126

PART II--NON SWORN-FT

Authorized Non-Sworn (CPD-16, AWU-8, CEOC-22)	46
On Hand (Vacancies- CEOC- 3, AWU- 1, Evidence-1, Parking-1)	40

PART III--Non-Sworn-PT

Authorized Non-Sworn-PT (AWU)	1
On Hand	1

PART IV--TOTAL STAFF-ALL(F/T & P/T) CATEGORIES

Authorized	174
On Hand	167

PART V--CURRENT VACANCIES

Sworn positions	0
Non-Sworn positions	6

PART VI--ACTIVATED OFFICERS 1