

Conway Police Department Annual Report 2011



CONWAY POLICE
DEPARTMENT



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Our Mission

We, the members of the Conway Police Department, are committed to protecting and serving the citizens of Conway, Arkansas. That is our highest calling, as we pledge to join hands with others in carrying out our sworn duty to uphold the law.

We promise:

- To hold ourselves to a higher level of excellence without compromise
- To provide consistent and non-biased treatment for all citizens
- To address citizens' concerns by acknowledgement, assessment and action
- To embrace and respect the various cultures which make up our community



May our vision always be to help create a safer community in which to raise our families and thereby promote a brighter future for all



Conway Police Department – 2011 Annual Report

This document is a report of not only crime statistics but activities and services conducted by the police department in the protection and service to the citizens of this community. While this is a comprehensive report of services required, it does not include the many incidents of police personnel assisting members of the community that did not result in a report filed or arrest made. This report is encouraging considering the ever increasing demand on police services by a growing community and the high turnover rate experienced in the Communications Center and Patrol Division. In 2011 we experienced an 11% turnover rate in sworn officers and a 73% turnover rate in the Conway Emergency Operations Center.

Special Operations worked twenty-six special events resulting in one thousand two hundred and fourteen (1,214) total man-hours. The hours worked on special events in the city pulled officers from their normal enforcement duties. The District Patrol Officers completed 900 PPERPs (Personal Property Enhanced Property Program); 80 business and 820 residential surveys for Conway residents and business owners; and area Officers assisted with 6 new Neighborhood Watch Programs. SWAT reported being utilized fifteen (15) times in 2011 for incidents ranging from narcotics search warrants to barricaded suspects. Investigations Division worked a total of 1,873 cases, a 1.3% increase from 2010. There were 4,542 adult arrests made and 400 juvenile arrests made, department wide, in 2011. Conway Emergency Operations Center reported 58,650 calls for service and 28,767 911 calls. Animal Welfare Unit reported a total intake of 1,686 animals, a total of 579 adoptions, and 3,950 licenses issued. There were 1,084 animals euthanized and 1,406 citation and warnings issued. There was a total of 17,857 hours of training for officers in 2011; these hours included basic police training, K9, SWAT and Field Training. Program highlights included implementation of the Premise Alert System, Paws in Prison Program, and Text-A-Tip. Other programs included the Youth Leadership Academy, Drug Take Back, Enforcement of Underage Drinking Laws (EUDL), and the Explorer Program.

With the anticipated passing of the rededication of bonds and City Council's commitment to fix employee salaries and increase resources in public safety, 2012 is looking to be a great year for the department.

The members of the Conway Police Department are dedicated professionals proud to serve and protect our community.

Chief A. J. Gary

Violent Crimes overall had no change from 2010 to 2011. There were 220 violent crimes reported in 2011 versus 221 violent crimes reported in 2010. The percentage of clearance for violent crimes within 2011 is 33% versus 39% for 2010. The violent crimes in Conway for 2011 are broken down as follows:

- There was a 25% decrease in murders with 3 reported in 2011 and 4 in 2010.
- There was a 5% increase in rapes with 20 reported in 2011 and 19 in 2010.
- There was a 71% increase in robberies with 82 reported in 2011 and 48 in 2010.
- There was a 23% decrease in aggravated Assaults with 115 reported in 2011 and 150 in 2010.

Property Crimes. There was a 2% increase in property crimes from 2010 to 2011 with 2,616 property crimes reported in 2011 versus 2,562 property crimes reported in 2010. The percentage of clearance for property crimes within 2011 is 21% versus 14% clearance rate for 2010. The property crimes in Conway for 2011 are broken down as follows:

- There was a 11% decrease in burglaries with 397 reported in 2011 and 446 in 2010.
- There was a 5% increase in thefts with 2,108 reported in 2011 and 2,012 in 2010.
- There was a 11% increase in motor vehicle thefts with 105 reported in 2011 and 95 in 2010.
- There was a 33% decrease in arsons with 6 reported in 2011 and 9 in 2010.

The below table depicts reported incidents over the past seven years. This reflects that while the population in Conway has risen significantly, there has been no significant rise in crime. It should also be noted that in 2008 changes in national reporting requirements resulted in the inclusion of certain crimes that were previously not counted.

Crime Statistics Comparison for 2005 thru 2011

	2005	2006	2007	2008	2009	2010	2011
Murder	1	3	2	0	2	4	3
Rape	26	35	39	29	24	19	20
Robbery	39	61	64	61	59	48	82
Burglary	419	393	465	418	451	446	397
Theft	2113	1843	1681	2399	1980	2012	2108
Motor Vehicle Theft	177	184	173	128	125	95	105
Estimated Population	52,428	54,199	55,970	57,741	58,512	59,881	60,881

ADMINISTRATION DIVISION

The Administration Division consists of 6 sworn officers and 39 non-sworn who are assigned to warrants, records, fleet, communications center, property and evidence. The following Administration Division statistics were reported for 2011:

- Fleet Maintenance received a total of 22 new police vehicles in 2011, the largest single year conversion of vehicles in the history of CPD. Fleet reported having a total of a 100 vehicles consisting of patrol vehicles such as Chevy Tahoes, Ford Crown Victorias, Honda and Harley Davidson motorcycles, along with unmarked units for criminal investigations. During this fiscal year a total of seven (7) vehicles were removed from service and auctioned off.
- Evidence and Property received 903 items in 2011, of which, 633 were transported to AR Crime Lab for processing and 1,348 items were destroyed. As of yearend, they were in control of 4,928 items of evidence.
- Training reported a total of 17,857 hours of training for its officers in 2011; these hours included basic police training, K9, SWAT and Field Training. Records processed 11,091 incident reports and 5,315 citations in 2010.
- Warrants reported a total of 4,084 warrants served; 619 transport hours and; 149 bailiff hours.
- AWU reported a total intake of 1,686 animals; 579 adoptions, 3,950 licenses were issued. There were 1,084 animals euthanized and 1,406 citation and warnings were issued.
- CEOC reported 58,650 calls for service, and 28,767 911 calls
- Records Section processed and approved 11,058 incident reports, 2,308 collision reports, and entered 5,951 warning tickets, 6,627 citations, 713 UCA PD citations and 1 Rail Road citation.

Program Highlights

❖ Premise Alert System

CPD kicked off the Premise Alert System. This program allows residents to provide critical information to the CPD concerning family members with special needs to allow for an improved response time by CPD officers when receiving calls relating to those individuals.

❖ Youth Leadership Academy

In 2011, the Training Section held a Youth Leadership Academy. During the weeklong event, 19 children from the community were exposed to CPD functions such as Patrol, Motorcycle, K9, SWAT, CID, Traffic and the Explorer Program. Important safety issues such as internet safety were covered with attendees.

❖ Paws in Prison Program

Conway Animal Welfare Unit became involved with the Arkansas Department of Correction's Paws in Prison Program. This program allows Inmates the opportunity to become trainers of rescue dogs. This program will reduce the number of animals who perish by better preparing them to be loving, obedient and adoptable pets and will allow inmates the skills necessary to support successful rehabilitation. In states where similar programs operate, they have had a profound impact on inmates and staff, thus improving security and the quality of life inside the institutions.

INVESTIGATIONS DIVISION

The Conway Police Department Criminal Investigation Division consists of 17 sworn officers and 1 non-sworn who are assigned to Investigations, Narcotics, K9, and COMPSTAT. The following CID statistics were reported for 2010:

- Investigations worked a total of 1,873 cases, a 1.3% increase from 2010
- Narcotics reported 352 cases opened, a 43% increase compared to 2010; \$393,364 worth of illegal drugs seized, a 29% decrease compared to 2010; 20 search warrants served, a 9% increase compared to 2010 and; eleven (11) meth labs seized which resulted in an 38% increase compared to 2010.
- The K9 unit was utilized 80 times throughout the year reporting: \$63,360 in seized drug money.
- There were 4,542 adult arrests made and 400 juvenile arrests made, department wide, in 2011.

Program Highlights

❖ Text A Tip

Due to the enormous popularity of text messaging the Conway Police Department began utilizing state of the art technology to receive crime tips via text message and through WebTips. This service is 100% anonymous. The technology routes messages through a server that encrypts cell phone numbers before they get to police. The technology also allows investigators to securely reply back to the cell phone without compromising the tipster's identity.

Some of the advantages of text messaging includes being able to communicate in real time with texters. It also allows people to notify police when calling may not be feasible or safe. Texting a tip is easy. Chief Gary hopes to recruit teens and young adults who wouldn't normally pick up the phone to call police. "It's their personal safety channel to alert someone of a possible danger. For example if they see a weapon, or a posting on MySpace or Facebook that could indicate danger or have knowledge of a drug deal." Since the program began in June, we have received 32 tips which contributed to a drug arrest, locating a bank robbery suspect and recovering one weapon.

❖ Drug Take Back Program

Conway Police Department installed a permanent drop box for citizens to dispose of their unused prescription drugs. In 2011, 299 lbs of prescription medications were collected and disposed of safely.

❖ EUDL (Enforcement of Underage Drinking Laws)

Conway Police Department received EUDL grant funds totaling \$15,440 from Office of Justice. With these funds our department has had the means to address the problem of minors being served alcohol in our community. During 2011, a total of 85 Compliance checks were conducted with approximately 1/3 of the checks resulting in failure of the business to follow the laws and serve alcohol to minors, resulting in 42 arrests. Conway Police Department also engaged students to the cause by holding a contest for a billboard design; five (5) student designs were selected to be placed on billboards around Conway. These billboards are due to be finished within first few months of 2012.

PATROL DIVISION

The Patrol Division consists of 83 sworn officers and 2 non-sworn who are assigned to Patrol, School Resource Officers, Traffic, and Special events. The following Patrol Division statistics were reported for 2011:

- District officers completed 900 PPERPs (Personal Property Enhanced Property Program); 80 business and 820 residential surveys for Conway residents and business owners; and area Officers assisted with 6 new Neighborhood Watch Programs.
- As of 2011, 88% of the Patrol Division had completed training in Crime Scene processing; 95% had completed Standardized Field Sobriety training; and 20 patrol officers attended the Emergency Vehicle Operations Course.
- Patrol reported 20 police pursuits, a 35% increase compared to 2010; 3167 accidents were worked, a 6.5% decrease compared to 2010; 217 DWI/DUI arrests were made, a 3% increase compared to 2010; 798 "no seat belt" citations were issued, a 17% decrease compared to 2010; and 87 "no child restraint" citations were issued, a 9% increase compared to 2010.
- SWAT reported being utilized fifteen (15) times in 2011 for incidents ranging from narcotics search warrants to barricaded suspects.

Program Highlights

❖ Explorer Program

The Conway Police Department grew considerably in 2011 with as many as twenty (20) new young men and women attending weekly Explorer meetings. They received training on a wide spectrum of law enforcement topics ranging from report writing to traffic stops. The Explorers have conducted two active shooter exercises this year where they were tasked with conducting building searches for an active shooter in an educational setting. The purpose of this type of exercise is to instill sound tactics, teamwork, and officer safety into the Explorers.

Other 2011 accomplishments included: sponsoring and staffing a booth at Toad Suck Daze and providing security for event, as well as, assisting with backstage security during the concerts; volunteering their time at Conway Public Schools by providing a security element at extracurricular activities. Explorers were also rewarded for their hard work with a trip to Branson Missouri over the summer where they participated in a wide variety of fun activities and events.

**Conway Police Department
Personnel Strength as of
December 31, 2011**

PART I--SWORN-FT

Authorized Sworn	112
On Hand (authorized minus vacancies)	108
Physically Available for Duty @ CPD (authorized minus vacancies and activated officers)	108

PART II--NON SWORN-FT

Authorized Non Sworn (CPD-16, AWU-6, CEOC-22)	44
On Hand (CPD-1, AWU-0, CEOC-5)	38

PART III--Non Sworn-PT

Authorized Non Sworn-PT	3
On Hand	2

PART IV--TOTAL STAFF-ALL(F/T & P/T) CATEGORIES

Authorized	159
On Hand	148

PART V--CURRENT VACANCIES

Sworn positions	4
Non Sworn positions	6

NOTES:

1 Authorized FT Position in CEOC is being split into 2 PT positions

PART VII--OFFICERS AT POLICE ACADEMY

GRAD DATE

**SWORN MANPOWER DISTRIBUTION
BY RACE-GENDER-RANK**

	Chief	Major	Lieutenant	Sergeant	Officer	Total	% of Dept.
WM	1	3	7	13	72	96	86%
WF			1	1	6	8	7%
BM					3	3	3%
BF							
NAM							
NAF							
HM							
HF							
Vacant			1		4	5	4%
TOTAL	1	4	9	14	85	112	100%

**NON-SWORN MAPOWER DISTRIBUTION
BY RACE-GENDER**

	Police	CEOC	AWU	PART TIME	TOTAL	% of Dept
WM	1	4	3	2	10	20%
WF	11	13	2	0	26	53%
BM	0	0	0	0	0	0%
BF	3	1	1	0	5	10%
NAM	0	0	0	0	0	0%
NAF	0	0	0	0	0	0%
HM	0	0	0	0	0	0%
HF	0	0	0	0	0	0%
Vacant	1	5	0	1	7	16%
Total	16	23	6	3	48	

***1 FT CEOC Position is currently being split into 2 PT positions which is why we are showing 48 instead of 47 total non-sworn personnel**

**Conway Police Department
Sworn Turnover Rate 2007-2011**

Year	Auth. Sworn Officers	Officer Departures	Officer Turnover Rate
2007	104	14	13%
2008	107	6	6%
2009	112	3	3%
2010	112	6	5%
2011	112	10	11%

**CEOC Turnover Rate
2007- 2011**

Year	Auth. Sworn Dispatchers	Departures	Dispatch Turnover Rate
2007	22	11	50%
2008	22	9	41%
2009	22	5	23%
2010	22	7	32%
2011	22	16	73%

Internal Reviews and Investigations of Complaints Calendar Year 2011

Types of Investigations

Unsatisfactory Performance:	
Sworn	07
Non-Sworn	01
Insubordination:	
Sworn	00
Non-Sworn	01
Conduct Unbecoming:	
Sworn	01
Non-Sworn	00
Conduct during Pursuit	02
Use of Force	02
Harassment	
Sworn	01
Non-Sworn	00
Accident Resulting in AI:	<u>02</u>
Total Administrative Inquiries	17

Results of Investigations

Discipline:	13
*Letter of Reprimand	05
*Resignation	01
*Termination	02
*Suspension	88 hrs
*Early Warning Notice	00
*Form 219	01
*Reassigned	00
Exonerated	03
Unfounded	03
Unsubstantiated	00

(12/17 AI's were sent to Review Board for recommendations.)

No complaints of biased based policing during 2011 (1.2.9d)

City Vehicles Damage/Accidents

Damage to City Vehicle (Struck Immobile Object)	07
At Fault Vehicle Crash	05
Not at Fault Vehicle Crash	13
Unable to Determine Fault	01
Weather Related	<u>01</u>
Total Involvement	27
Resulted in Administrative Inquiry	02